



**SATA Product Manual** 

**Standard 512E model** 

ST10000VE001

200931700, Rev. B March 2021

# **Document Revision History**

Revision	Date	Pages affected and Description of changes
Rev. A	02/23/2021	Initial release.
Rev. B	03/23/2021	6-7 &13: Revised operating temperature range statements & notes 6 & 8: Updated Sustained Data Rate to 245 MB/s

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When referring to drive capacity, one gigabyte, or GB, equals one billion bytes and one terabyte, or TB, equals one trillion bytes. Your computer's operating system may use a different standard of measurement and report a lower capacity. In addition, some of the listed capacity is used for formatting and other functions, and thus will not be available for data storage. Actual quantities will vary based on various factors, including file size, file format, features and application software. Actual data rates may vary depending on operating environment and other factors. The export or re-export of hardware or software containing encryption may be regulated by the U.S. Department of Commerce, Bureau of Industry and Security (for more information, visit www.bis.doc.qov), and controlled for import and use outside of the U.S. Seagate reserves the right to change, without notice, product offerings or specifications.

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# 1.0 Introduction

This manual describes the functional, mechanical and interface specifications for the following: Seagate® SkyHawk® AI Serial ATA model drives::

#### **5xxE Standard models**

ST10000VF001

These drives provide the following key features:

- 7200 RPM spindle speed.
- Full-track multiple-sector transfer capability without local processor intervention.
- High instantaneous (burst) data-transfer rates (up to 600MB per second).
- Native Command Queuing with command ordering to increase performance in demanding applications.
- Perpendicular recording technology provides the drives with increased areal density.
- PowerChoice<sup>™</sup> for selectable power savings.
- SeaTools™ diagnostic software performs a drive self-test that eliminates unnecessary drive returns.
- State-of-the-art cache and on-the-fly error-correction algorithms.
- Support for S.M.A.R.T. drive monitoring and reporting.
- Supports latching SATA cables and connectors.
- Tarnish-resistant components to help protect drive from environmental elements, increasing field reliability.
- Worldwide Name (WWN) capability uniquely identifies the drive.

Note

Seagate recommends validating the configuration with the selected HBA/RAID controller manufacturer to ensure use of full capacity is supported.

# 1.1 About the Serial ATA interface

The Serial ATA interface provides several advantages over the traditional (parallel) ATA interface. The primary advantages include:

- Easy installation and configuration with true plug-and-play connectivity. It is not necessary to set any jumpers or other configuration options.
- Thinner and more flexible cabling for improved enclosure airflow and ease of installation.
- Scalability to higher performance levels.

In addition, Serial ATA makes the transition from parallel ATA easy by providing legacy software support. Serial ATA was designed to allow users to install a Serial ATA host adapter and Serial ATA disk drive in the current system and expect all of the existing applications to work as normal.

The Serial ATA interface connects each disk drive in a point-to-point configuration with the Serial ATA host adapter. There is no master/slave relationship with Serial ATA devices like there is with parallel ATA. If two drives are attached on one Serial ATA host adapter, the host operating system views the two devices as if they were both "masters" on two separate ports. This essentially means both drives behave as if they are Device 0 (master) devices.

Note

The host adapter may, optionally, emulate a master/slave environment to host software where two devices on separate Serial ATA ports are represented to host software as a Device 0 (master) and Device 1 (slave) accessed at the same set of host bus addresses. A host adapter that emulates a master/slave environment manages two sets of shadow registers. This is not a typical Serial ATA environment.

The Serial ATA host adapter and drive share the function of emulating parallel ATA device behavior to provide backward compatibility with existing host systems and software. The Command and Control Block registers, PIO and DMA data transfers, resets, and interrupts are all emulated.

The Serial ATA host adapter contains a set of registers that shadow the contents of the traditional device registers, referred to as the Shadow Register Block. All Serial ATA devices behave like Device 0 devices. For additional information about how Serial ATA emulates parallel ATA, refer to the "Serial ATA: High Speed Serialized AT Attachment" specification. The specification can be downloaded from www.serialata.org.

# 2.0 Drive specifications

Unless otherwise noted, all specifications are measured under ambient conditions, at 25°C, and nominal power. For convenience, the phrases *the drive* and *this drive* are used throughout this manual to indicate the following drive models:

5xxE Standard models
ST10000VE001

# 2.1 Specification summary tables

The specifications listed in the following tables are for quick reference. For details on specification measurement or definition, see the appropriate section of this manual.

# **Table 1 Drive specifications summary**

Drive specification	ST10000VE001
Formatted (512 bytes/sector)#	10TB
Guaranteed sectors	(see Section 2.2)
Heads	10
Discs	5
Bytes per logical sector	512
Bytes per physical sector	4096
Recording density, KBPI (Kb/in max)	2499
Track density, KTPI (ktracks/in, 0 skew)	487
Areal density, (Gb/in <sup>2</sup> , @ 0 skew mid-disk)	1215
Spindle speed (RPM)	7200
Internal data transfer rate (Mb/s max)	2169
Sustained data transfer rate OD (MiB/s max)	234 (245MB/s max)
I/O data-transfer rate (MB/s max)	600
ATA data-transfer modes supported	PIO modes 0–4 Multiword DMA modes 0–2 Ultra DMA modes 0–6
Cache buffer	256MB (262,144KB)
Weight: (maximum)	720g (1.587 lb)
Average latency	4.16ms
Power-on to ready (sec) (typ/max)**	23/30
Standby to ready (sec) (typ/max)	23/30
Startup current (typical) 12V (peak)	2.0A
Voltage tolerance (including noise)	5V ±5% 12V ±10%
Operating ambient temperature (min °C)*	0°C (Ambient)
Operating temperature (max °C)*	65°C (Drive Reported Temperature) †
Non-Operating temperature	-40° to 70°C (Ambient Temperature, see sections <b>2.6.1</b> and <b>2.10</b> )
Temperature gradient (°C per hour max)	20°C (operating) 20°C (nonoperating)
Relative humidity*	5% to 95% (operating) 5% to 95% (nonoperating)
Relative humidity gradient	20% per hour max
Altitude, operating	-304.8 m to 3,048 m (-1000 ft to 10,000+ ft)

Drive specification	ST10000VE001
Altitude, nonoperating (below mean sea level, max)	−304.8 m to 12,192 m (−1000 ft to 40,000+ ft)
Operational Shock (max at 2 ms - typical)	Read 70 Gs / Write 40 Gs
Non-Operational Shock (max at 2 ms - typical)	300 Gs
Linear Random Operating Vibration	10–500 Hz: 1.04Grms
Random Rotary Operating Vibration	20–1500Hz: 12.5 rads/s <sup>2</sup>
Linear Random Non-Operating Vibration	10–500 Hz: 2.0 Grms ref
Drive acoustics, sound power (bels)	
Idle	2.8 (typical) 3.0 (max) During periods of drive idle, some offline activity may occur according to the SMART specification, which may increase acoustic and power to operational levels.
Performance seek	3.2 (typical) 3.4 (max)
Nonrecoverable read errors	1 sector per 10 <sup>15</sup> bits read
Annualized Failure Rate (AFR)*	0.44% based on 8760 POH
Maximum Rated Workload*	Maximum rate of <550TB/year  Workloads exceeding the annualized rate may degrade the drive MTBF and impact product reliability. The Annualized Workload Rate is in units of TB per year, or TB per 8760 power on hours. Workload Rate = TB transferred * (8760 / recorded power on hours).
Warranty	To determine the warranty for a specific drive, use a web browser to access the following web page: <a href="www.seagate.com/support/warranty-and-replacements/">www.seagate.com/support/warranty-and-replacements/</a> .  From this page, click on the "Is my Drive under Warranty" link. The following are required to be provided: the drive serial number, model number (or part number) and country of purchase. The system will display the warranty information for the drive.
Load-unload cycles (command controlled)	300,000
Supports Hotplug operation per Serial ATA Revision 3.3 specification	Yes

<sup>&</sup>lt;sup>#</sup> One GB equals one billion bytes when referring to hard drive capacity. Accessible capacity may vary depending on operating environment and formatting.

<sup>\*</sup> See Section 2.10, "Reliability" for rated MTBF device operating condition requirements.

<sup>\*\*</sup> See Section 2.4, "Start/stop times" for additional information.

<sup>†</sup>Seagate does not recommend operating at sustained extreme temperatures. Operating at higher temperatures will reduce useful life of the product.

# 2.2Formatted capacity

ST models	Formatted capacity*	Guaranteed sectors	Bytes per logical sector
ST10000VE001	10TB	19,532,873,728	512

<sup>\*</sup> One GB equals one billion bytes when referring to hard drive capacity. Accessible capacity may vary depending on operating environment and formatting.

#### 2.2.1 LBA mode

When addressing these drives in LBA mode, all blocks (sectors) are consecutively numbered from 0 to n-1, where n is the number of quaranteed sectors as defined above.

See **Section 4.3.1, "Identify Device command"** (words 60-61 and 100-103) for additional information about 48-bit addressing support of drives with capacities over 137GB.

# 2.3 Recording and interface technology

Interface	Serial ATA (SATA)
Recording method	Perpendicular
Recording density, KBPI (Kb/in max)	2499
Track density, KTPI (ktracks/in, 0 Skew)	487
Areal density (Gb/in², @ 0 skew mid-disk)	1215
Spindle speed (RPM) (± 0.2%)	7200
Internal data transfer rate (Mb/s max)	2169
Sustained data transfer rate (MiB/s max)	234 (245MB/s max)
I/O data-transfer rate (MB/s max)	600 (Ultra DMA mode 5)

# 2.4 Start/stop times

Power-on to ready time is based on typical operating conditions, default full current spin-up profile, and clean shutdown prior to measurement. To ensure a clean shutdown a Flush Cache, Standby, or Standby Immediate command must be completed before removal of interface power.

Power-on to Ready (sec) (typ/max)	23/30
Standby to Ready (sec) (typ/max)	23/30
Ready to spindle stop (sec) (max)	20

An unexpected power loss event, spin up at cold or hot temperature extremes may cause the drive to exceed the typical and max time to ready by 5 to 20 seconds. Extended time to ready is dependent on cache state and environmental conditions prior to the unexpected power loss and during the subsequent power on.

# 2.5 Power specifications

The drive receives DC power (+5V or +12V) through a native SATA power connector. See Figure 3 on page 18.

# 2.5.1 Power consumption

Power requirements for the drives are listed in **Table 2**. Typical power measurements are based on an average of drives tested, under nominal conditions, using 5.0V and 12.0V input voltage at 25°C ambient temperature.

Table 2 DC Power Requirements (5-disk models)

Power Dissipation	Avg (25°C) (Watts)	Avg 5V typical (Amps)	Avg 12V typical (Amps)
Spinup (max)			2.0A
ldle <sup>1</sup>	7.76	0.325	0.512
Operating*	10.09	0.542	0.6144
Standby	0.96	0.185	0.003
Sleep	0.96	0.185	0.003

<sup>1.</sup> During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels.

<sup>\*</sup> Based on IDEMA 3 Stream workload

# 2.5.1.1 Typical current profiles

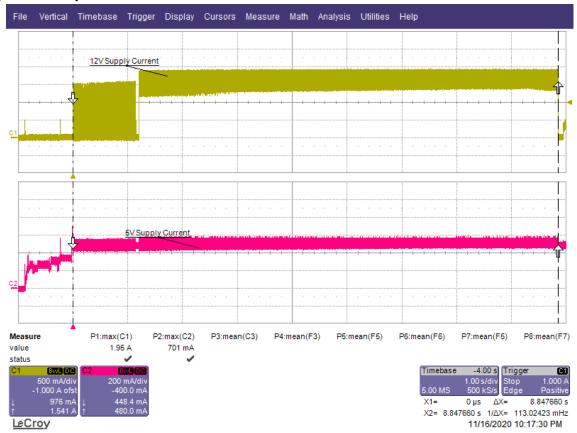


Figure 1. Typical 12V startup and operation current profile

#### 2.5.2 Conducted noise

Input noise ripple is measured at the host system power supply across an equivalent 80-ohm resistive load on the +12 V line or an equivalent 15-ohm resistive load on the +5 V line.

- Using 12V power, the drive is expected to operate with a maximum of 120mV peak-to-peak square-wave injected noise at up to 10MHz.
- Using 5V power, the drive is expected to operate with a maximum of 100mV peak-to-peak square-wave injected noise at up to 10MHz.

**Note** Equivalent resistance is calculated by dividing the nominal voltage by the typical RMS read/write current.

# 2.5.3 Voltage tolerance

Voltage tolerance (including noise):

 $5V \pm 5\%$   $12V \pm 10\%$ 

#### 2.5.4 Extended Power Conditions - PowerChoice™

Utilizing the load/unload architecture a programmable power management interface is provided to tailor systems for reduced power consumption and performance requirements.

The table below lists the supported power conditions available in PowerChoice. Power conditions are ordered from highest power consumption (and shortest recovery time) to lowest power consumption (and longest recovery time) as follows: Idle\_a power >= Idle\_b power >= Idle\_c power >= Standby\_z power. The further users go down in the table, the more power savings is actualized. For example, Idle\_b results in greater power savings than the Idle\_a power condition. Standby results in the greatest power savings.

Power Condition Name	Power Condition ID	Description
Idle_a	81 <sub>H</sub>	Reduced electronics
Idle_b	82 <sub>H</sub>	Heads unloaded. Disks spinning at full RPM
Idle_c	83 <sub>H</sub>	Heads unloaded. Disks spinning at reduced RPM
Standby_z	00 <sub>H</sub>	Heads unloaded. Motor stopped (disks not spinning)

Each power condition has a set of current, saved and default settings. Default settings are not modifiable. Default and saved settings persist across power-on resets. The current settings do not persist across power-on resets. At the time of manufacture, the default, saved and current settings are in the Power Conditions log match.

# PowerChoice is invoked using one of two methods

- Automatic power transitions which are triggered by expiration of individual power condition timers. These timer values may be customized and enabled using the Extended Power Conditions (EPC) feature set using the standardized Set Features command interface.
- Immediate host commanded power transitions may be initiated using an EPC Set Features "Go to Power Condition" subcommand to enter any supported power condition. Legacy power commands Standby Immediate and Idle Immediate also provide a method to directly transition the drive into supported power conditions.

#### PowerChoice exits power saving states under the following conditions

- Any command which requires the drive to enter the PMO: Active state (media access)
- Power on reset

## PowerChoice provides the following reporting methods for tracking purposes

Check Power Mode Command

• Reports the current power state of the drive

**Identify Device Command** 

- EPC Feature set supported flag
- EPC Feature enabled flag is set if at least one Idle power condition timer is enabled

Power Condition Log reports the following for each power condition

- Nominal recovery time from the power condition to active
- If the power condition is Supported, Changeable, and Savable
- · Default enabled state, and timer value
- Saved enabled state, and timer value
- Current enabled state, and timer value

## S.M.A.R.T. Read Data Reports

- Attribute 192 Emergency Retract Count
- Attribute 193 Load/Unload Cycle Count

#### **PowerChoice Manufacture Default Power Condition Timer Values**

Default power condition timer values have been established to assure product reliability and data integrity. A minimum timer value threshold of two minutes ensures the appropriate amount of background drive maintenance activities occur. Attempting to set a timer values less than the specified minimum timer value threshold will result in an aborted EPC "Set Power Condition Timer" subcommand.

Power Condition Name	Manufacturer Default Timer Values
Idle_a	100 msec
Idle_b	2 min
Idle_c	4 min
Standby_z	15 min

Setting power condition timer values less than the manufacturer specified defaults or issuing the EPC "Go to Power Condition" subcommand at a rate exceeding the default timers may limit this products reliability and data integrity.

# **PowerChoice Supported Extended Power Condition Feature Subcommands**

EPC Subcommand	Description
00 <sub>H</sub>	Restore Power Condition Settings
01 <sub>H</sub>	Go to Power Condition
02 <sub>H</sub>	Set Power Condition Timer
03 <sub>H</sub>	Set Power Condition State
04 <sub>H</sub>	Enable EPC Feature Set
05 <sub>H</sub>	Disable EPC Feature Set

# **PowerChoice Supported Extended Power Condition Identifiers**

Power Condition Identifiers	Power Condition Name
00 <sub>H</sub>	Standby_z
01 - 80 <sub>H</sub>	Reserved
81 <sub>H</sub>	Idle_a
82 <sub>H</sub>	Idle_b
83 <sub>H</sub>	Idle_c
84 - FE <sub>H</sub>	Reserved
FF <sub>H</sub>	All EPC Power Conditions

#### 2.6 Environmental limits

Temperature and humidity values experienced by the drive must be such that condensation does not occur on any drive part. Altitude and atmospheric pressure specifications are referenced to a standard day at 58.7°F (14.8°C).

Caution

To maintain optimal performance drives should be run at nominal drive temperatures and humidity. Seagate does not recommend operating at sustained extreme temperatures. Operating at higher temperatures will reduce useful life of the product

See Section 2.10, "Reliability" for rated MTBF device operating condition requirements.

## 2.6.1 Temperature

## a. Operating

32°F to 149°F (0°C ambient to 65°C drive reported) temperature range with a maximum temperature gradient of 36°F (20°C) per hour.

The maximum allowable drive reported temperature is 149°F (65°C).

Air flow may be required to achieve consistent nominal drive temperature values (see **Section 3.4**). To confirm that the required cooling is provided for the electronics and HDA, place the drive in its final mechanical configuration, and perform random write/read operations. After the temperatures stabilize, monitor the current drive temperature using the SMART temperature attribute 194 or Device Statistics log 04h page 5.

#### b. Non-operating

-40° to 158°F (-40° to 70°C) package ambient with a maximum gradient of 36°F (20°C) per hour. This specification assumes that the drive is packaged in the shipping container designed by Seagate for use with drive.

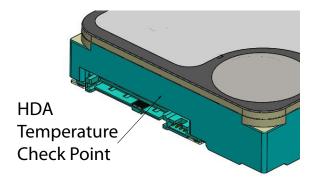


Figure 2. Location of the HDA temperature check point

Note

Image is for reference only, may not represent actual drive

#### 2.6.2 Humidity

The values below assume that no condensation on the drive occurs. Maximum wet bulb temperature is 84.2°F (29°C).

#### 2.6.2.1 Relative humidity

Operating:	5% to 95% non-condensing relative humidity with a maximum gradient of 20% per hour.
Nonoperating:	5% to 95% non-condensing relative humidity with a maximum gradient of 20% per hour.

## 2.6.2.2 Effective Altitude (sea level)

Operating:	-304.8 m to 3048 m (-1000 ft. to 10,000+ ft.)
Nonoperating:	-304.8 m to 12,192 m (-1000 ft. to 40,000+ ft.)

#### 2.6.3 Shock and Vibration

Shock and vibration measurements specified in this document are made directly on the drive itself and applied in the X, Y, and Z axis at the drive mounting point locations.

#### 2.6.3.1 Shock

## a. Operating

The drive will operate without error while subjected to intermittent shock pulses not exceeding 70 Gs (read) and 40 Gs (write) at a maximum duration of 2ms.

#### b. Non-operating

The drive will operate without non-recoverable errors after being subjected to shock pulses not exceeding 300g at a maximum duration of 2ms.

#### 2.6.3.2 Vibration

# a. Linear Random Operating Vibration

The drive will operate without non-recoverable errors while being subjected to the random power spectral density noise specified below. (This is an image.

PSD of 5-500 Hz random noise at 0.70 g rms					
Frequency (Hz) 5 20 200 250 500					
G^2/Hz	0.00025	0.00210	0.00210	0.00020	0.00020

#### b. Random Rotary Operating Vibration

The drive will exhibit greater than 90% throughput for sequential and random write operations while subjected to the shaped random power spectral density noise specified below.

PSD Profile 20-1500 Hz at 12.5 rad/sec^2				
Frequency (Hz)	20	200	800	1500
(rad/sec^2)^2/Hz	5.53E-02	5.53E-02	3.49E-01	6.14E-04

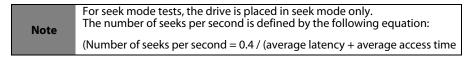
#### c. Linear Random Non-Operating Vibration

The drive will not incur physical damage or have non-recoverable errors after being subjected to the power spectral density noise specified below.

PSD Profile 2-500 Hz at 2.27 g rms				
Frequency (Hz) 2 4 100 500				
G^2/Hz	0.001	0.030	0.030	0.001

## 2.7 Acoustics

Drive acoustics are measured as overall A-weighted acoustic sound power levels (no pure tones). All measurements are consistent with ISO document 7779. Sound power measurements are taken under essentially free-field conditions over a reflecting plane. For all tests, the drive is oriented with the cover facing upward.



#### Table 3 Fluid Dynamic Bearing (FDB) motor acoustics

	Idle*	Performance seek
All models	2.8 bels (typ) 3.0 bels (max)	3.2 bels (typ) 3.4 bels (max)

<sup>\*</sup> During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels.

# 2.8 Test for Prominent Discrete Tones (PDTs)

Seagate follows the ECMA-74 standards for measurement and identification of PDTs. An exception to this process is the use of the absolute threshold of hearing. Seagate uses this threshold curve (originated in ISO 389-7) to discern tone audibility and to compensate for the inaudible components of sound prior to computation of tone ratios according to Annex D of the ECMA-74 standards.

# 2.9 Electromagnetic immunity

When properly installed in a representative host system, the drive operates without errors or degradation in performance when subjected to the radio frequency (RF) environments defined in the following table:

Table 4 Radio frequency environments

Test	Description	Performance level	Reference standard
Electrostatic discharge	Contact, HCP, VCP: ± 4 kV; Air: ± 8 kV	В	EN 61000-4-2: 95
Radiated RF immunity  80 to 1000 MHz, 3 V/m, 80% AM with 1 kHz sine 900 MHz, 3 V/m, 50% pulse modulation @ 200 Hz		A	EN 61000-4-3: 96 ENV 50204: 95
Electrical fast transient	± 1 kV on AC mains, ± 0.5 kV on external I/O	В	EN 61000-4-4: 95
Surge immunity	± 1 kV differential, ± 2 kV common, AC mains	В	EN 61000-4-5: 95
Conducted RF immunity	150 kHz to 80 MHz, 3 Vrms, 80% AM with 1 kHz sine	Α	EN 61000-4-6: 97
Voltage dips, interrupts  0% open, 5 seconds 0% short, 5 seconds 40%, 0.10 seconds 70%, 0.01 seconds		C C C B	EN 61000-4-11: 94

# 2.10 Reliability

#### 2.10.1 Annualized Failure Rate (AFR) and Mean Time Between Failures (MTBF)

The production disk drive shall achieve an annualized failure-rate of 0.44% (MTBF of 2,000,000 hours) over a 5 year service life when used in Enterprise Storage field conditions as limited by the following:

- 8760 power-on hours per year.
- HDA temperature as reported by the drive <= 40°C
- Ambient wet bulb temp <= 26°C
- · Typical workload
- The AFR (MTBF) is a population statistic not relevant to individual units
- ANSI/ISA S71.04-2013 G2 classification levels and dust contamination to ISO 14644-1 Class 8 standards (as measured at the device)

The MTBF specification for the drive assumes the operating environment is designed to maintain nominal drive temperature and humidity. Occasional excursions in operating conditions between the rated MTBF conditions and the maximum drive operating conditions may occur without significant impact to the rated MTBF. However continual or sustained operation beyond the rated MTBF conditions will degrade the drive MTBF and reduce product reliability.

Nonrecoverable read errors	1 per 10 <sup>15</sup> bits read, max
Load unload cycles (command controlled)	300,000 cycles
Maximum Rated Workload	Maximum rate of <550TB/year Workloads exceeding the annualized rate may degrade the drive MTBF and impact product reliability. The Annualized Workload Rate is in units of TB per year, or TB per 8760 power on hours. Workload Rate = TB transferred * (8760 / recorded power on hours).
Warranty	To determine the warranty for a specific drive, use a web browser to access the following web page: <a href="https://www.seagate.com/support/warranty-and-replacements/">www.seagate.com/support/warranty-and-replacements/</a> .  From this page, click on the "Is my Drive under Warranty" link. The following are required to be provided: the drive serial number, model number (or part number) and country of purchase. The system will display the warranty information for the drive.
Preventive maintenance	None required.

# 2.11 HDD and SSD Regulatory Compliance and Safety

For the latest regulatory and compliance information see: www.seagate.com/support/ scroll down the page to the Compliance, Safety and Disposal Guide link.

#### 2.11.1 Regulatory models

The following regulatory model number represent all features and configurations within the series:

Regulatory Model Numbers: STL018

## 2.12 Corrosive environment

Seagate electronic drive components pass accelerated corrosion testing equivalent to 10 years exposure to light industrial environments containing sulfurous gases, chlorine and nitric oxide, classes G and H per ASTM B845. However, this accelerated testing cannot duplicate every potential application environment.

Users should use caution exposing any electronic components to uncontrolled chemical pollutants and corrosive chemicals as electronic drive component reliability can be affected by the installation environment. The silver, copper, nickel and gold films used in hard disk drives are especially sensitive to the presence of sulfide, chloride, and nitrate contaminants. Sulfur is found to be the most damaging. Materials used in cabinet fabrication, such as vulcanized rubber, that can outgas corrosive compounds should be minimized or eliminated. The useful life of any electronic equipment may be extended by replacing materials near circuitry with sulfide-free alternatives.

Seagate recommends that data centers be kept clean by monitoring and controlling the dust and gaseous contamination. Gaseous contamination should be within ANSI/ISA S71.04-2013 G2 classification levels (as measured on copper and silver coupons), and dust contamination to ISO 14644-1 Class 8 standards, and MTBF rated conditions as defined in the Annualized Failure Rate (AFR) and Mean Time Between Failure (MTBF) section.

## 2.14 Reference documents

Supported standards

Serial ATA Revision 3.3 specification

**ANSI Documents** 

SFF-8301 3.5" Drive Form Factor with Serial Connector

INCITS 522-2014 SCSI Protocol Layer-4 (SPL-4) Rev. 08

Specification for Acoustic Test Requirement and Procedures

Seagate part number: 30553-001

In case of conflict between this document and any referenced document, this document takes precedence.

# 2.15 Product warranty

Beginning on the date of shipment to the customer and continuing for the period specified in the purchase contract, Seagate warrants that each product (including components and subassemblies) that fails to function properly under normal use due to defect in materials or workmanship or due to nonconformance to the applicable specifications will be repaired or replaced, at Seagate's option and at no charge to the customer, if returned by customer at customer's expense to Seagate's designated facility in accordance with Seagate's warranty procedure. Seagate will pay for transporting the repair or replacement item to the customer. For more detailed warranty information, refer to the standard terms and conditions of purchase for Seagate products on the purchase documentation.

The remaining warranty for a particular drive can be determined by calling Seagate Customer Service at 1-800-468-3472. Users can also determine remaining warranty using the Seagate web site (<a href="https://www.seagate.com">www.seagate.com</a>). The drive serial number is required to determine remaining warranty information.

# **Shipping**

When transporting or shipping a drive, use only a Seagate-approved container. Keep the original box. Seagate approved containers are easily identified by the Seagate Approved Package label. Shipping a drive in a non-approved container voids the drive warranty.

Seagate repair centers may refuse receipt of components improperly packaged or obviously damaged in transit. Contact the authorized Seagate distributor to purchase additional boxes. Seagate recommends shipping by an air-ride carrier experienced in handling computer equipment.

#### Storage

Maximum storage periods are 180 days within original unopened Seagate shipping package or 60 days unpackaged within the defined non-operating limits (refer to environmental section in this manual). Storage can be extended to 1 year packaged or unpackaged under optimal environmental conditions (25°C, <40% relative humidity non-condensing, and non-corrosive environment). During any storage period the drive non-operational temperature, humidity, wet bulb, atmospheric conditions, shock, vibration, magnetic and electrical field specifications should be followed.

#### **Product repair and return information**

Seagate customer service centers are the only facilities authorized to service Seagate drives. Seagate does not sanction any third-party repair facilities. Any unauthorized repair or tampering with the factory seal voids the warranty.

# 3.0 Configuring and mounting the drive

This section contains the specifications and instructions for configuring and mounting the drive.

# 3.1 Handling and static-discharge precautions

After unpacking, and before installation, the drive may be exposed to potential handling and electrostatic discharge (ESD) hazards. Observe the following standard handling and static-discharge precautions:

Caution

- Before handling the drive, put on a grounded wrist strap, or ground oneself frequently by touching the metal chassis of a computer that is plugged into a grounded outlet. Wear a grounded wrist strap throughout the entire installation procedure.
- Handle the drive by its edges or frame only.
- The drive is extremely fragile—handle it with care. Do not press down on the drive top cover.
- Always rest the drive on a padded, antistatic surface until mounting it in the computer.
- Do not touch the connector pins or the printed circuit board.
- Do not remove the factory-installed labels from the drive or cover them with additional labels. Removal voids the warranty. Some factory-installed labels contain information needed to service the drive. Other labels are used to seal out dirt and contamination.

# 3.2 Configuring the drive

Each drive on the Serial ATA interface connects point-to-point with the Serial ATA host adapter. There is no master/slave relationship because each drive is considered a master in a point-to-point relationship. If two drives are attached on one Serial ATA host adapter, the host operating system views the two devices as if they were both "masters" on two separate ports. Both drives behave as if they are Device 0 (master) devices.

# 3.3 Serial ATA cables and connectors

The Serial ATA interface cable consists of four conductors in two differential pairs, plus three ground connections. The cable size may be 30 to 26 AWG with a maximum length of one meter (39.37 in). See **Table 5** for connector pin definitions. Either end of the SATA signal cable can be attached to the drive or host.

For direct backplane connection, the drive connectors are inserted directly into the host receptacle. The drive and the host receptacle incorporate features that enable the direct connection to be hot pluggable and blind mateable.

For installations which require cables, users can connect the drive as illustrated in Figure 3.

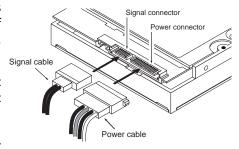


Figure 3. Attaching SATA cabling

Each cable is keyed to ensure correct orientation. SkyHawk AI Serial ATA drives support latching SATA connectors.

# 3.4 Drive mounting

Users can mount the drive in any orientation using four screws in the side-mounting holes or four screws in the bottom-mounting holes. See **Figure 4** for drive mounting dimensions. Follow these important mounting precautions when mounting the drive:

- Allow a minimum clearance of 0.030 in (0.76mm) around the entire perimeter of the drive for cooling.
- Use only 6-32 UNC mounting screws.
- The screws should be inserted no more than 0.140 in (3.56mm) into the bottom or side mounting holes.
- Do not overtighten the mounting screws (maximum torque: 6 in-lb).

## 3.4.1 Mechanical specifications

Refer to Figure 4 for detailed mounting configuration dimensions. See Section 3.4, "Drive mounting."

Weight: 10TB models 1.587 lb 720g

Note

These dimensions conform to the Small Form Factor Standard documented in SFF-8301 and SFF-8323, found at <a href="https://www.sffcommittee.org">www.sffcommittee.org</a>

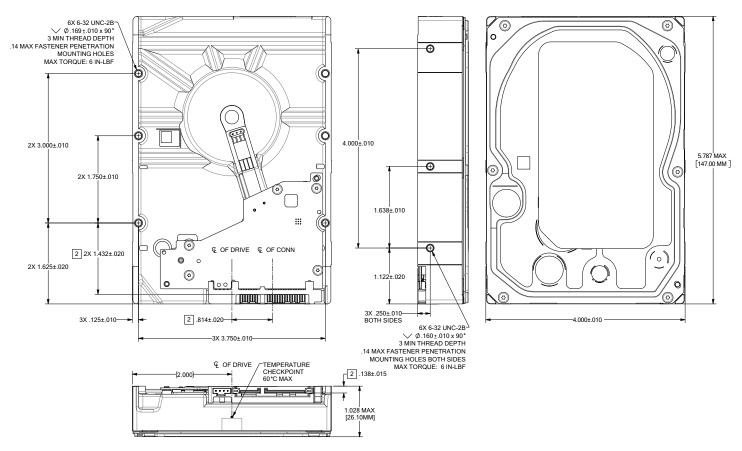


Figure 4. Mounting configuration dimensions 5-disk models

**Note** The image is for mechanical dimension reference only and may not represent the actual drive.

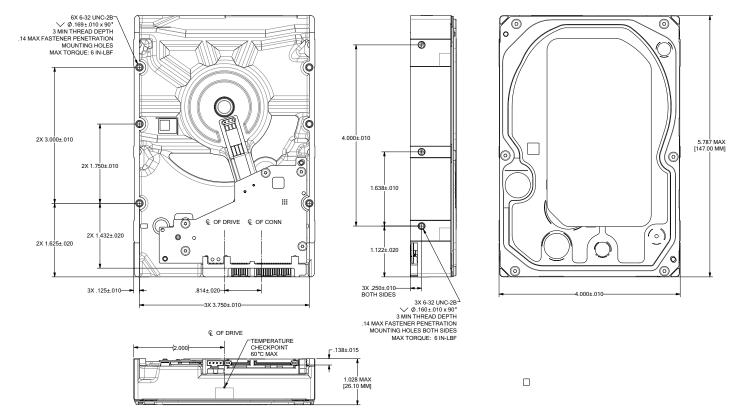


Figure 5. Mounting configuration dimensions 4-disk models

**Note** The image is for mechanical dimension reference only and may not represent the actual drive.

# 4.0 Serial ATA (SATA) interface

These drives use the industry-standard Serial ATA interface that supports FIS data transfers. It supports ATA programmed input/output (PIO) modes 0–4; multiword DMA modes 0–2, and Ultra DMA modes 0–6.

For detailed information about the Serial ATA interface, refer to the "Serial ATA: High Speed Serialized AT Attachment" specification.

# 4.1 Hot-Plug compatibility

SkyHawk AI Serial ATA drives incorporate connectors which enable users to hot plug these drives in accordance with the Serial ATA Revision 3.2 specification. This specification can be downloaded from <a href="https://www.serialata.org">www.serialata.org</a>.

Caution

The drive motor must come to a complete stop (Ready to spindle stop time indicated in Section 2.4) prior to changing the plane of operation. This time is required to insure data integrity.

# 4.2 Serial ATA device plug connector pin definitions

**Table 5** summarizes the signals on the Serial ATA interface and power connectors.

Table 5 Serial ATA connector pin definitions

Segment	Pin	Function	Definition
	S1	Ground	2nd mate
	S2	A+	Differential signal pair A from Phy
	S3	A-	Differential signal pall A from Frity
Signal	S4	Ground	2nd mate
	S5	B-	Differential signal pair B from Phy
	S6	B+	Differential signal pail b from Frity
	S7	Ground	2nd mate
		Key and spa	acing separate signal and power segments
	P1	V <sub>33</sub>	3.3V power
	P2	V <sub>33</sub>	3.3V power
	P3	V <sub>33</sub>	3.3V power, pre-charge, 2nd mate
	P4	Ground	1st mate
	P5	Ground	2nd mate
	P6	Ground	2nd mate
	P7	V <sub>5</sub>	5V power, pre-charge, 2nd mate
Power	P8	V <sub>5</sub>	5V power
	P9	V <sub>5</sub>	5V power
	P10	Ground	2nd mate
	P11	Ground or LED signal	If grounded, drive does not use deferred spin
	P12	Ground	1st mate.
	P13	V <sub>12</sub>	12V power, pre-charge, 2nd mate
	P14	V <sub>12</sub>	12V power
	P15	V <sub>12</sub>	12V power

#### Notes:

- 1. All pins are in a single row, with a 1.27mm (0.050") pitch.
- 2. The comments on the mating sequence apply to the case of backplane blindmate connector only. In this case, the mating sequences are:
  - the ground pins P4 and P12.
  - the pre-charge power pins and the other ground pins.
  - the signal pins and the rest of the power pins.
- 3. There are three power pins for each voltage. One pin from each voltage is used for pre-charge when installed in a blind-mate backplane configuration.
- 4. All used voltage pins (V<sub>x</sub>) must be terminated.

# 4.3 Supported ATA commands

The following table lists Serial ATA standard commands that the drive supports. For a detailed description of the ATA commands, refer to the Serial ATA: High Speed Serialized AT Attachment specification. **See "S.M.A.R.T. commands" on page 28.** for details and subcommands used in the S.M.A.R.T. implementation.

Table 6 Supported ATA commands

Accessible Max Address Ext  Get Native Max Address Ext  Freeze Accessible Max Address Ext  Freeze Access Extended  Freeze Accessible Max Address Ext  Freeze	Command name	Command code (in hex)
Set Accessible Max Address Ext   78 <sub>H</sub> / 0001 <sub>H</sub>   Freeze Accessible Max Address Ext   78 <sub>H</sub> / 0002 <sub>H</sub>   Check Power Mode   E5 <sub>H</sub>   Download Microcode   92 <sub>H</sub>   Execute Device Diagnostics   90 <sub>H</sub>   Flush Cache   E7 <sub>H</sub>   Check Pish Cache   E6 <sub>H</sub>   Check Pish Cache   E6 <sub>H</sub>   Check Pish Cache   E6 <sub>H</sub>   Check Pish Cache Pish Cache   E6 <sub>H</sub>   Check Pish Cache Pish Pish Cache Pish Pish Cache Pish Pish Cache Pish Pish Pish Cache Pish Pish Pish Cache Pish Pish Cache Pish Pish Pish Pish Cache Pish Pish Pish Cache Pish Pish Pish Pish Pish Pish Pish Pish	Accessible Max Address Configuration	
Freeze Accessible Max Address Ext Check Power Mode E5H Download Microcode E5H Execute Device Diagnostics 90H Flush Cache E7H Flush Cache E6H Identify Device Idle E3H Idle Immediate E1H NoP 00H Read Buffer E4H Read Buffer Bead DMA E9H Read DMA E9H Read DMA Extended E6H Read Log Ext E7H Read Multiple E2H Read Multiple E4H Read Multiple E4H Read Sectors E7H Read Sectors Without Retries 21H Read Sectors Without Retries 21H Read Verify Sectors Extended 42H Read Verify Sectors Extended 42H Read Verify Sectors Stetended 42H Read Verify Sectors Stetended 42H Read Verify Sectors Stetended 84H Read Verify Sectors Without Retries 84H Read Verify Sectors Without Retries 84H Read Verify Sectors Freeze Lock Ext 84H Real Security Disable Password F6H Security Freeze F5H Security Serbassword F1H Security Freeze F5H Security Freeze	Get Native Max Address Ext	78 <sub>H</sub> / 0000 <sub>H</sub>
Check Power Mode	Set Accessible Max Address Ext	78 <sub>H</sub> / 0001 <sub>H</sub>
Download Microcode   92 <sub>H</sub>	Freeze Accessible Max Address Ext	78 <sub>H</sub> / 0002 <sub>H</sub>
Execute Device Diagnostics   90 <sub>H</sub>	Check Power Mode	E5 <sub>H</sub>
Flush Cache   E7 <sub>H</sub>   Flush Cache Extended   EA <sub>H</sub>   EA <sub>H</sub>	Download Microcode	92 <sub>H</sub>
Flush Cache Extended	Execute Device Diagnostics	90 <sub>H</sub>
Identify Device	Flush Cache	E7 <sub>H</sub>
Idle         E3 <sub>H</sub> Idle Immediate         E1 <sub>H</sub> NoP         00 <sub>H</sub> Read Buffer         E4 <sub>H</sub> Read Buffer DMA         E9 <sub>H</sub> Read DMA         C8 <sub>H</sub> Read DMA Extended         25 <sub>H</sub> Read FPDMA Queued         60 <sub>H</sub> Read Log DMA Ext         47 <sub>H</sub> Read Log Ext         2F <sub>H</sub> Read Multiple         C4 <sub>H</sub> Read Multiple Extended         29 <sub>H</sub> Read Sectors         20 <sub>H</sub> Read Sectors Extended         24 <sub>H</sub> Read Verify Sectors         40 <sub>H</sub> Read Verify Sectors Without Retries         21 <sub>H</sub> Read Verify Sectors Without Retries         41 <sub>H</sub> Read Verify Sectors Without Retries         41 <sub>H</sub> Read Verify Sectors Without Retries         41 <sub>H</sub> Request Sense Data Ext         08 <sub>H</sub> Sanitize Device - Overwrite Ext         84 <sub>H</sub> / 0014 <sub>H</sub> Sanitize Device - Freeze Lock Ext         84 <sub>H</sub> / 0020 <sub>H</sub> Sanitize Device - Status Ext         84 <sub>H</sub> / 0000 <sub>H</sub> Security Disable Password         F0 <sub>H</sub> Security Erase Unit         F4 <sub>H</sub>	Flush Cache Extended	EA <sub>H</sub>
NoP	Identify Device	EC <sub>H</sub>
NoP         00H           Read Buffer         E4H           Read Buffer DMA         E9H           Read DMA         C8H           Read DMA Extended         25H           Read FPDMA Queued         60H           Read Log DMA Ext         47H           Read Log Ext         2FH           Read Multiple         C4H           Read Multiple Extended         29H           Read Sectors         20H           Read Sectors Extended         24H           Read Verify Sectors Without Retries         21H           Read Verify Sectors Without Retries         40H           Read Verify Sectors Without Retries         41H           Read Verify Sectors Without Retries         41H           Request Sense Data Ext         08H           Sanitize Device - Overwrite Ext         8H/0014H           Sanitize Device - Freeze Lock Ext         8H/0020H           Sanitize Device - Status Ext         8H/0020H           Security Disable Password         F6H           Security Erase Prepare         F3H           Security Freeze         F5H           Security Freeze         F5H	Idle	E3 <sub>H</sub>
Read Buffer         E4 <sub>H</sub> Read Buffer DMA         E9 <sub>H</sub> Read DMA         C8 <sub>H</sub> Read DMA Extended         25 <sub>H</sub> Read FPDMA Queued         60 <sub>H</sub> Read Log DMA Ext         47 <sub>H</sub> Read Log Ext         2F <sub>H</sub> Read Multiple         C4 <sub>H</sub> Read Multiple Extended         29 <sub>H</sub> Read Sectors         20 <sub>H</sub> Read Sectors Extended         24 <sub>H</sub> Read Verify Sectors         40 <sub>H</sub> Read Verify Sectors Extended         42 <sub>H</sub> Read Verify Sectors Without Retries         41 <sub>H</sub> Request Sense Data Ext         08 <sub>H</sub> Sanitize Device - Overwrite Ext         84 <sub>H</sub> / 0014 <sub>H</sub> Sanitize Device - Freeze Lock Ext         84 <sub>H</sub> / 0020 <sub>H</sub> Security Disable Password         F6 <sub>H</sub> Security Erase Prepare         F3 <sub>H</sub> Security Erase Unit         F4 <sub>H</sub> Security Set Password         F1 <sub>H</sub>	Idle Immediate	E1 <sub>H</sub>
Read Buffer DMA         E9 <sub>H</sub> Read DMA         C8 <sub>H</sub> Read DMA Extended         25 <sub>H</sub> Read FPDMA Queued         60 <sub>H</sub> Read Log DMA Ext         47 <sub>H</sub> Read Log Ext         2F <sub>H</sub> Read Multiple         C4 <sub>H</sub> Read Multiple Extended         29 <sub>H</sub> Read Sectors         20 <sub>H</sub> Read Sectors Extended         24 <sub>H</sub> Read Verify Sectors         40 <sub>H</sub> Read Verify Sectors Extended         42 <sub>H</sub> Read Verify Sectors Without Retries         41 <sub>H</sub> Request Sense Data Ext         08 <sub>H</sub> Sanitize Device - Overwrite Ext         84 <sub>H</sub> / 0014 <sub>H</sub> Sanitize Device - Freeze Lock Ext         84 <sub>H</sub> / 0020 <sub>H</sub> Sanitize Device - Status Ext         84 <sub>H</sub> / 0000 <sub>H</sub> Security Disable Password         F6 <sub>H</sub> Security Erase Prepare         F3 <sub>H</sub> Security Freeze         F5 <sub>H</sub> Security Set Password         F1 <sub>H</sub>	NoP	00 <sub>H</sub>
Read DMA  Read DMA Extended  25 <sub>H</sub> Read FPDMA Queued  60 <sub>H</sub> Read Log DMA Ext  47 <sub>H</sub> Read Log Ext  Read Multiple  Read Multiple  Read Multiple Extended  29 <sub>H</sub> Read Sectors  20 <sub>H</sub> Read Sectors Sectors Without Retries  21 <sub>H</sub> Read Verify Sectors Extended  42 <sub>H</sub> Read Verify Sectors Without Retries  41 <sub>H</sub> Request Sense Data Ext  0B <sub>H</sub> Sanitize Device - Overwrite Ext  B4 <sub>H</sub> / 0014 <sub>H</sub> Sanitize Device - Status Ext  B4 <sub>H</sub> / 0000 <sub>H</sub> Security Disable Password  F6 <sub>H</sub> Security Erase Prepare  F3 <sub>H</sub> Security Freeze  F5 <sub>H</sub> Security Security Seasword  F1 <sub>H</sub>	Read Buffer	E4 <sub>H</sub>
Read DMA Extended         25 <sub>H</sub> Read FPDMA Queued         60 <sub>H</sub> Read Log DMA Ext         47 <sub>H</sub> Read Log Ext         2F <sub>H</sub> Read Multiple         C4 <sub>H</sub> Read Multiple Extended         29 <sub>H</sub> Read Sectors         20 <sub>H</sub> Read Sectors Extended         24 <sub>H</sub> Read Verify Sectors Without Retries         21 <sub>H</sub> Read Verify Sectors Extended         42 <sub>H</sub> Read Verify Sectors Without Retries         41 <sub>H</sub> Request Sense Data Ext         0B <sub>H</sub> Sanitize Device - Overwrite Ext         B4 <sub>H</sub> / 0014 <sub>H</sub> Sanitize Device - Freeze Lock Ext         B4 <sub>H</sub> / 0020 <sub>H</sub> Sanitize Device - Status Ext         B4 <sub>H</sub> / 0000 <sub>H</sub> Security Disable Password         F6 <sub>H</sub> Security Erase Unit         F4 <sub>H</sub> Security Freeze         F5 <sub>H</sub> Security Set Password         F1 <sub>H</sub>	Read Buffer DMA	E9 <sub>H</sub>
Read FPDMA Queued  Read Log DMA Ext  47 <sub>H</sub> Read Log Ext  2F <sub>H</sub> Read Multiple  C4 <sub>H</sub> Read Multiple Extended  29 <sub>H</sub> Read Sectors  20 <sub>H</sub> Read Sectors Extended  24 <sub>H</sub> Read Sectors Without Retries  21 <sub>H</sub> Read Verify Sectors  40 <sub>H</sub> Read Verify Sectors Extended  42 <sub>H</sub> Read Verify Sectors Without Retries  41 <sub>H</sub> Request Sense Data Ext  0B <sub>H</sub> Sanitize Device - Overwrite Ext  B4 <sub>H</sub> / 0020 <sub>H</sub> Sanitize Device - Status Ext  B4 <sub>H</sub> / 0000 <sub>H</sub> Security Disable Password  F6 <sub>H</sub> Security Erase Prepare  F3 <sub>H</sub> Security Freeze  F5 <sub>H</sub> Security Freeze  F5 <sub>H</sub> Security Set Password  F1 <sub>H</sub>	Read DMA	C8 <sub>H</sub>
Read Log DMA Ext  Read Log Ext  Read Multiple  C4 <sub>H</sub> Read Multiple Extended  29 <sub>H</sub> Read Sectors  20 <sub>H</sub> Read Sectors Extended  24 <sub>H</sub> Read Sectors Without Retries  21 <sub>H</sub> Read Verify Sectors  40 <sub>H</sub> Read Verify Sectors Extended  42 <sub>H</sub> Read Verify Sectors Without Retries  41 <sub>H</sub> Read Verify Sectors Without Retries  41 <sub>H</sub> Request Sense Data Ext  08 <sub>H</sub> Sanitize Device - Overwrite Ext  84 <sub>H</sub> / 0014 <sub>H</sub> Sanitize Device - Status Ext  84 <sub>H</sub> / 0020 <sub>H</sub> Security Disable Password  F6 <sub>H</sub> Security Erase Prepare  F3 <sub>H</sub> Security Freeze  F5 <sub>H</sub> Security Freeze  F5 <sub>H</sub> Security Set Password  F1 <sub>H</sub>	Read DMA Extended	25 <sub>H</sub>
Read Log Ext  Read Multiple  C4H  Read Multiple Extended  29H  Read Sectors  20H  Read Sectors Extended  24H  Read Sectors Without Retries  21H  Read Verify Sectors Extended  42H  Read Verify Sectors Extended  42H  Read Verify Sectors Extended  44H  Read Verify Sectors Without Retries  41H  Request Sense Data Ext  08H  Sanitize Device - Overwrite Ext  84H / 0000H  Sanitize Device - Status Ext  84H / 0000H  Security Disable Password  F6H  Security Erase Prepare  F3H  Security Freeze  F5H  Security Freeze  F5H  Security Freeze  F5H	Read FPDMA Queued	60 <sub>H</sub>
Read Multiple Extended 29 <sub>H</sub> Read Sectors 20 <sub>H</sub> Read Sectors Extended 24 <sub>H</sub> Read Sectors Without Retries 21 <sub>H</sub> Read Verify Sectors Extended 42 <sub>H</sub> Read Verify Sectors Without Retries 41 <sub>H</sub> Request Sense Data Ext 08 <sub>H</sub> Sanitize Device - Overwrite Ext 84 <sub>H</sub> / 0014 <sub>H</sub> Sanitize Device - Freeze Lock Ext 84 <sub>H</sub> / 0020 <sub>H</sub> Sanitize Device - Status Ext 84 <sub>H</sub> / 0000 <sub>H</sub> Security Disable Password F6 <sub>H</sub> Security Erase Prepare F3 <sub>H</sub> Security Freeze F5 <sub>H</sub> Security Freeze F5 <sub>H</sub> Security Set Password F1 <sub>H</sub>	Read Log DMA Ext	47 <sub>H</sub>
Read Multiple Extended  Read Sectors  20 <sub>H</sub> Read Sectors Extended  24 <sub>H</sub> Read Sectors Without Retries  21 <sub>H</sub> Read Verify Sectors  40 <sub>H</sub> Read Verify Sectors Extended  42 <sub>H</sub> Read Verify Sectors Extended  42 <sub>H</sub> Read Verify Sectors Without Retries  41 <sub>H</sub> Request Sense Data Ext  08 <sub>H</sub> Sanitize Device - Overwrite Ext  84 <sub>H</sub> / 0014 <sub>H</sub> Sanitize Device - Freeze Lock Ext  84 <sub>H</sub> / 0020 <sub>H</sub> Sanitize Device - Status Ext  84 <sub>H</sub> / 0000 <sub>H</sub> Security Disable Password  F6 <sub>H</sub> Security Erase Prepare  F3 <sub>H</sub> Security Freeze  F5 <sub>H</sub> Security Freeze  F5 <sub>H</sub> Security Set Password  F1 <sub>H</sub>	Read Log Ext	2F <sub>H</sub>
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Read Sectors Extended  Read Sectors Without Retries  21 <sub>H</sub> Read Verify Sectors  40 <sub>H</sub> Read Verify Sectors Extended  42 <sub>H</sub> Read Verify Sectors Without Retries  41 <sub>H</sub> Request Sense Data Ext  08 <sub>H</sub> Sanitize Device - Overwrite Ext  B4 <sub>H</sub> / 0014 <sub>H</sub> Sanitize Device - Freeze Lock Ext  B4 <sub>H</sub> / 0020 <sub>H</sub> Sanitize Device - Status Ext  B4 <sub>H</sub> / 0000 <sub>H</sub> Security Disable Password  F6 <sub>H</sub> Security Erase Prepare  F3 <sub>H</sub> Security Freeze  F5 <sub>H</sub> Security Freeze  F5 <sub>H</sub> Security Set Password  F1 <sub>H</sub>	Read Multiple Extended	29 <sub>H</sub>
Read Sectors Without Retries 21 <sub>H</sub> Read Verify Sectors 40 <sub>H</sub> Read Verify Sectors Extended 42 <sub>H</sub> Read Verify Sectors Without Retries 41 <sub>H</sub> Request Sense Data Ext 08 <sub>H</sub> Sanitize Device - Overwrite Ext 84 <sub>H</sub> / 0014 <sub>H</sub> Sanitize Device - Freeze Lock Ext 84 <sub>H</sub> / 0020 <sub>H</sub> Sanitize Device - Status Ext 84 <sub>H</sub> / 0000 <sub>H</sub> Security Disable Password F6 <sub>H</sub> Security Erase Prepare F3 <sub>H</sub> Security Freeze F5 <sub>H</sub> Security Set Password F1 <sub>H</sub>	Read Sectors	20 <sub>H</sub>
Read Verify Sectors Extended 42 <sub>H</sub> Read Verify Sectors Without Retries 41 <sub>H</sub> Request Sense Data Ext 08 <sub>H</sub> Sanitize Device - Overwrite Ext B4 <sub>H</sub> / 0014 <sub>H</sub> Sanitize Device - Freeze Lock Ext B4 <sub>H</sub> / 0020 <sub>H</sub> Sanitize Device - Status Ext B4 <sub>H</sub> / 0000 <sub>H</sub> Security Disable Password F6 <sub>H</sub> Security Erase Prepare F3 <sub>H</sub> Security Freeze F5 <sub>H</sub> Security Freeze F5 <sub>H</sub> Security Set Password F1 <sub>H</sub>	Read Sectors Extended	24 <sub>H</sub>
Read Verify Sectors Extended  Read Verify Sectors Without Retries  41 <sub>H</sub> Request Sense Data Ext  08 <sub>H</sub> Sanitize Device - Overwrite Ext  84 <sub>H</sub> / 0014 <sub>H</sub> Sanitize Device - Freeze Lock Ext  84 <sub>H</sub> / 0020 <sub>H</sub> Sanitize Device - Status Ext  84 <sub>H</sub> / 0000 <sub>H</sub> Security Disable Password  F6 <sub>H</sub> Security Erase Prepare  F3 <sub>H</sub> Security Erase Unit  F4 <sub>H</sub> Security Freeze  F5 <sub>H</sub> Security Set Password  F1 <sub>H</sub>	Read Sectors Without Retries	21 <sub>H</sub>
Read Verify Sectors Without Retries  41 <sub>H</sub> Request Sense Data Ext  08 <sub>H</sub> Sanitize Device - Overwrite Ext  84 <sub>H</sub> / 0014 <sub>H</sub> Sanitize Device - Freeze Lock Ext  84 <sub>H</sub> / 0020 <sub>H</sub> Sanitize Device - Status Ext  84 <sub>H</sub> / 0020 <sub>H</sub> Security Disable Password  F6 <sub>H</sub> Security Erase Prepare  F3 <sub>H</sub> Security Erase Unit  F4 <sub>H</sub> Security Freeze  F5 <sub>H</sub> Security Set Password  F1 <sub>H</sub>	Read Verify Sectors	40 <sub>H</sub>
Request Sense Data Ext  OBH  Sanitize Device - Overwrite Ext  B4H / 0014H  Sanitize Device - Freeze Lock Ext  B4H / 0020H  Sanitize Device - Status Ext  B4H / 0000H  Security Disable Password  F6H  Security Erase Prepare  F3H  Security Erase Unit  F4H  Security Freeze  F5H  Security Set Password  F1H	Read Verify Sectors Extended	42 <sub>H</sub>
Sanitize Device - Overwrite Ext $B4_{H}/0014_{H}$ Sanitize Device - Freeze Lock Ext $B4_{H}/0020_{H}$ Sanitize Device - Status Ext $B4_{H}/0000_{H}$ Security Disable Password $F6_{H}$ Security Erase Prepare $F3_{H}$ Security Erase Unit $F4_{H}$ Security Freeze $F5_{H}$ Security Set Password $F1_{H}$	Read Verify Sectors Without Retries	41 <sub>H</sub>
Sanitize Device - Freeze Lock Ext $B4_{H}/0020_{H}$ Sanitize Device - Status Ext $B4_{H}/0000_{H}$ Security Disable Password $F6_{H}$ Security Erase Prepare $F3_{H}$ Security Erase Unit $F4_{H}$ Security Freeze $F5_{H}$ Security Set Password $F1_{H}$	Request Sense Data Ext	0B <sub>H</sub>
$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	Sanitize Device - Overwrite Ext	B4 <sub>H</sub> / 0014 <sub>H</sub>
Security Disable Password  F6H  Security Erase Prepare  F3H  Security Erase Unit  F4H  Security Freeze  F5H  Security Set Password  F1H	Sanitize Device - Freeze Lock Ext	B4 <sub>H</sub> / 0020 <sub>H</sub>
Security Erase Prepare     F3 <sub>H</sub> Security Erase Unit     F4 <sub>H</sub> Security Freeze     F5 <sub>H</sub> Security Set Password     F1 <sub>H</sub>	Sanitize Device - Status Ext	B4 <sub>H</sub> / 0000 <sub>H</sub>
Security Erase UnitF4HSecurity FreezeF5HSecurity Set PasswordF1H	Security Disable Password	F6 <sub>H</sub>
Security Freeze F5 <sub>H</sub> Security Set Password F1 <sub>H</sub>	Security Erase Prepare	F3 <sub>H</sub>
Security Set Password F1 <sub>H</sub>	Security Erase Unit	F4 <sub>H</sub>
	Security Freeze	F5 <sub>H</sub>
Security Unlock F2 <sub>H</sub>	Security Set Password	F1 <sub>H</sub>
	Security Unlock	F2 <sub>H</sub>

Command name	Command code (in hex)
Seek	70 <sub>H</sub>
Set Date & Time Ext	77 <sub>H</sub>
Set Features	EF <sub>H</sub>
Set Multiple Mode	C6 <sub>H</sub>
Sleep	E6 <sub>H</sub>
S.M.A.R.T. Disable Operations	B0 <sub>H</sub> / D9 <sub>H</sub>
S.M.A.R.T. Enable/Disable Autosave	BO <sub>H</sub> / D2 <sub>H</sub>
S.M.A.R.T. Enable Operations	BO <sub>H</sub> / D8 <sub>H</sub>
S.M.A.R.T. Execute Offline	BO <sub>H</sub> / D4 <sub>H</sub>
S.M.A.R.T. Read Attribute Thresholds	BO <sub>H</sub> / D1 <sub>H</sub>
S.M.A.R.T. Read Data	BO <sub>H</sub> / DO <sub>H</sub>
S.M.A.R.T. Read Log Sector	B0 <sub>H</sub> / D5 <sub>H</sub>
S.M.A.R.T. Return Status	BO <sub>H</sub> / DA <sub>H</sub>
S.M.A.R.T. Save Attribute Values	BO <sub>H</sub> / D3 <sub>H</sub>
S.M.A.R.T. Write Log Sector	BO <sub>H</sub> / D6 <sub>H</sub>
Standby	E2 <sub>H</sub>
Standby Immediate	EO <sub>H</sub>
Trusted Send	5E <sub>H</sub> (SED drives only)
Trusted Send DMA	5F <sub>H</sub> (SED drives only)
Trusted Receive	5C <sub>H</sub> (SED drives only)
Trusted Receive DMA	5D <sub>H</sub> (SED drives only)
Write Buffer	E8 <sub>H</sub>
Write Buffer DMA	EB <sub>H</sub>
Write DMA	CA <sub>H</sub>
Write DMA Extended	35 <sub>H</sub>
Write DMA FUA Extended	3D <sub>H</sub>
Write FPDMA Queued	61 <sub>H</sub>
Write Log DMA Ext	57 <sub>H</sub>
Write Log Extended	3F <sub>H</sub>
Write Multiple	C5 <sub>H</sub>
Write Multiple Extended	39 <sub>H</sub>
Write Multiple FUA Extended	CE <sub>H</sub>
Write Sectors	30 <sub>H</sub>
Write Sectors Without Retries	31 <sub>H</sub>
Write Sectors Extended	34 <sub>H</sub>
Write Uncorrectable	45 <sub>H</sub>

# 4.3.1 Identify Device command

The Identify Device command (command code EC<sub>H</sub>) transfers information about the drive to the host following power up. The data is organized as a single 512-byte block of data, whose contents are shown in **Table 6** on **page 22**. All reserved bits or words should be set to zero. Parameters listed with an "x" are drive-specific or vary with the state of the drive. **See Section 2.0 on page 6** for default parameter settings.

The following commands contain drive-specific features that may not be included in the Serial ATA specification.

Table 7 Identify device command

<i>Table 7</i> Word	Description	Value
word	·	value
0	Configuration information:  • Bit 15: 0 = ATA; 1 = ATAPI  • Bit 7: removable media  • Bit 6: removable controller  • Bit 0: reserved	0C5A <sub>H</sub>
1	Number of logical cylinders	16,383
2	ATA-reserved	C837 <sub>H</sub>
3	Number of logical heads	16
4-5	Retired	0000 <sub>H</sub>
6	Number of logical sectors per logical track: 63	003F <sub>H</sub>
7–9	Retired	0000 <sub>H</sub>
10–19	Serial number: (20 ASCII characters, 0000 <sub>H</sub> = none)	Reported in ASCII
20-21	Retired	0000 <sub>H</sub>
22	Obsolete	0000 <sub>H</sub>
23–26	Firmware revision (8 ASCII character string, padded with blanks to end of string)	xxxx <sub>H</sub>
27–46	Drive model number: (40 ASCII characters, padded with blanks to end of string)	Reported in ASCII
47	(Bits 7–0) Maximum sectors per interrupt on Read multiple and Write multiple (16)	8010 <sub>H</sub>
48	Trusted computing feature set options	4000 <sub>H</sub>
49	Standard Standby timer, IORDY supported and may be disabled	2F00 <sub>H</sub>
50	ATA-reserved	4000 <sub>H</sub>
51	PIO data-transfer cycle timing mode	0200 <sub>H</sub>
52	Retired	0200 <sub>H</sub>
53	Words 54–58, 64–70 and 88 are valid	0007 <sub>H</sub>
54-58	Obsolete	xxxx <sub>H</sub>
59	Number of sectors transferred during a Read Multiple or Write Multiple command	xxxx <sub>H</sub>
60–61	Total number of user-addressable LBA sectors available (see Section 2.2 for related information)  *Note: The maximum value allowed in this field is: 0FFFFFFF (268,435,455 sectors, 137GB). Drives with capacities over 137GB will have 0FFFFFFF in this field and the actual number of user-addressable LBAs specified in words 100-103. This is required for drives that support the 48-bit addressing feature.	0FFFFFFh*
62	Retired	0000 <sub>H</sub>
63	Multiword DMA active and modes supported (see note following this table)	x0407 <sub>H</sub>
64	Advanced PIO modes supported (modes 3 and 4 supported)	0003 <sub>H</sub>
65	Minimum multiword DMA transfer cycle time per word (120 ns)	0078 <sub>H</sub>
66	Recommended multiword DMA transfer cycle time per word (120 ns)	0078 <sub>H</sub>
67	Minimum PIO cycle time without IORDY flow control (120 ns)	0078 <sub>H</sub>
68	Minimum PIO cycle time with IORDY flow control (120 ns)	0078 <sub>H</sub>
69	Additional supported	000C <sub>H</sub>
70–74	ATA-reserved	0000 <sub>H</sub>

Table 7 Identify device command

Table 7 Ide	entify device command	
Word	Description	Value
75	Queue depth	001F <sub>H</sub>
76	Serial ATA capabilities	8D0E <sub>H</sub>
77	Reserved for future Serial ATA definition	0044 <sub>H</sub>
78	Serial ATA features supported	00CC <sub>H</sub>
79	Serial ATA features enabled	0040 <sub>H</sub>
80	Major version number	OFEO <sub>H</sub>
81	Minor version number	FFFF <sub>H</sub>
82	Command sets supported	306B <sub>H</sub>
83	Command sets supported	7561 <sub>H</sub>
84	Command sets support extension (see note following this table)	6173 <sub>H</sub>
85	Command sets enabled	3069 <sub>H</sub>
86	Command sets enabled	B441 <sub>H</sub>
87	Command sets enable extension	6173 <sub>H</sub>
88	Ultra DMA support and current mode (see note following this table)	007F <sub>H</sub>
89	Security erase time	81AB <sub>H</sub>
90	Enhanced security erase time	81AB <sub>H</sub>
92	Master password revision code	FFFE <sub>H</sub>
93	Hardware reset value	xxxx <sub>H</sub>
94	Obsolete	xxFE <sub>H</sub>
95	Stream Minimum Request Size	0x1000 <sub>H</sub>
96	Streaming Transfer Time	0x0000 <sub>H</sub>
97	Streaming Access Latency	0x0000 <sub>H</sub>
98-99	Streaming Performance Granularity	0x0000 2710 <sub>H</sub>
100–103	Total number of user-addressable LBA sectors available (see <b>Section 2.2</b> for related information). These words are required for drives that support the 48-bit addressing feature. Maximum value: 0000FFFFFFFFFFF.	10TB 5xx models = 19,532,873,728
104–105	ATA-reserved	0000 <sub>H</sub>
106	Physical/Logical sector size	6003 <sub>H</sub>
107	ATA-reserved	0000 <sub>H</sub>
108–111	The mandatory value of the world wide name (WWN) for the drive. NOTE: This field is valid if word 84, bit 8 is set to 1 indicating 64-bit WWN support.	Each drive will have a unique value.
112–118	ATA-reserved	0000 <sub>H</sub>
119	Commands and feature sets supported	43DE <sub>H</sub>
120	Commands and feature sets supported or enabled	409C <sub>H</sub>
121-127	ATA-reserved	0000 <sub>H</sub>
128	Security status	0021 <sub>H</sub>
129–159	Seagate-reserved	xxxx <sub>H</sub>
160-205	ATA-reserved	0000 <sub>H</sub>
206	SCT Command Transport command set. If bit 0 is set to one, then the device supports SCT Command Transport. Bits 7:2 indicate individual SCT feature support.	xxBD <sub>H</sub>
207-208	ATA-reserved	0000 <sub>H</sub>
209	Alignment of logical blocks and physical blocks	4000 <sub>H</sub>
210-221	Vendor specific	xxxx <sub>H</sub>

# Table 7 Identify device command

Word	Description	Value
222	Transport major version number	x11FF <sub>H</sub>
223-254	ATA-reserved	0000 <sub>H</sub>
255	Integrity word	xxA5 <sub>H</sub>

Note See the bit descriptions below for words 63, 84, and 88 of the Identify Drive data.

Bi	Word 63
0	Multiword DMA mode 0 is supported.
1	Multiword DMA mode 1 is supported.
2	Multiword DMA mode 2 is supported.
8	Multiword DMA mode 0 is currently active.
9	Multiword DMA mode 1 is currently active.
10	Multiword DMA mode 2 is currently active.
Bi	Word 84
0	SMART error logging is supported.
1	SMART self-test is supported.
2	Media serial number is supported.
3	Media Card Pass Through Command feature set is supported.
4	Streaming feature set is supported.
5	GPL feature set is supported.
6	WRITE DMA FUA EXT and WRITE MULTIPLE FUA EXT commands are supported.
7	WRITE DMA QUEUED FUA EXT command is supported.
8	64-bit World Wide Name is supported.
9-	
11	
	IDLE IMMEDIATE command with IUNLOAD feature is supported.  Shall be set to 1.
14	
15	Shall be cleared to 0.
Bi	Word 88
0	Ultra DMA mode 0 is supported.
1	Ultra DMA mode 1 is supported.
2	Ultra DMA mode 2 is supported.
3	Ultra DMA mode 3 is supported.
4	Ultra DMA mode 4 is supported.
5	Ultra DMA mode 5 is supported.
6	Ultra DMA mode 6 is supported.
8	Ultra DMA mode 0 is currently active.
9	Ultra DMA mode 1 is currently active.
10	Ultra DMA mode 2 is currently active.
11	Ultra DMA mode 3 is currently active.
12	Ultra DMA mode 4 is currently active.
13	Ultra DMA mode 5 is currently active.
14	Ultra DMA mode 6 is currently active.

#### 4.3.2 Set Features command

This command controls the implementation of various features that the drive supports. When the drive receives this command, it sets BSY, checks the contents of the Features register, clears BSY and generates an interrupt. If the value in the register does not represent a feature that the drive supports, the command is aborted. Power-on default has the read look-ahead and write caching features enabled. The acceptable values for the Features register are defined as follows

#### Table 8 Set Features command values

02<sub>H</sub> Enable write cache (default).

03<sub>H</sub> Set transfer mode (based on value in Sector Count register).

Sector Count register values:

00<sub>H</sub> Set PIO mode to default (PIO mode 2).

01<sub>H</sub> Set PIO mode to default and disable IORDY (PIO mode 2).

08<sub>H</sub> PIO mode 0

09<sub>H</sub> PIO mode 1

0A<sub>H</sub> PIO mode 2

0B<sub>H</sub> PIO mode 3

0C<sub>H</sub> PIO mode 4 (default)

20<sub>H</sub> Multiword DMA mode 0

21<sub>H</sub> Multiword DMA mode 1

22<sub>H</sub> Multiword DMA mode 2

40<sub>H</sub> Ultra DMA mode 0

41<sub>H</sub> Ultra DMA mode 1

42<sub>H</sub> Ultra DMA mode 2

43<sub>H</sub> Ultra DMA mode 3

44<sub>H</sub> Ultra DMA mode 4

45<sub>H</sub> Ultra DMA mode 5

46<sub>H</sub> Ultra DMA mode 6

10<sub>H</sub> Enable use of SATA features

55<sub>H</sub> Disable read look-ahead (read cache) feature.

82<sub>H</sub> Disable write cache

90<sub>H</sub> Disable use of SATA features

AA<sub>H</sub> Enable read look-ahead (read cache) feature (default).

F1<sub>H</sub> Report full capacity available

Note At power-on, or after a hardware or software reset, the default values of the features are as indicated above.

#### 4.3.3 S.M.A.R.T. commands

S.M.A.R.T. provides near-term failure prediction for disk drives. When S.M.A.R.T. is enabled, the drive monitors predetermined drive attributes that are susceptible to degradation over time. If self-monitoring determines that a failure is likely, S.M.A.R.T. makes a status report available to the host. Not all failures are predictable. S.M.A.R.T. predictability is limited to the attributes the drive can monitor. For more information on S.M.A.R.T. commands and implementation, see the *Draft ATA-5 Standard*.

SeaTools diagnostic software activates a built-in drive self-test (DST S.M.A.R.T. command for D4<sub>H</sub>) that eliminates unnecessary drive returns. The diagnostic software ships with all new drives and is also available at: <a href="https://www.seagate.com/support/downloads/seatools/">www.seagate.com/support/downloads/seatools/</a>.

This drive is shipped with S.M.A.R.T. features disabled. Users must have a recent BIOS or software package that supports S.M.A.R.T. to enable this feature. The table below shows the S.M.A.R.T. command codes that the drive uses.

Table 9 S.M.A.R.T. commands

Code in features register	S.M.A.R.T. command
D0 <sub>H</sub>	S.M.A.R.T. Read Data
D2 <sub>H</sub>	S.M.A.R.T. Enable/Disable Attribute Autosave
D3 <sub>H</sub>	S.M.A.R.T. Save Attribute Values
D4 <sub>H</sub>	S.M.A.R.T. Execute Off-line Immediate (runs DST)
D5 <sub>H</sub>	S.M.A.R.T. Read Log Sector
D6 <sub>H</sub>	S.M.A.R.T. Write Log Sector
D8 <sub>H</sub>	S.M.A.R.T. Enable Operations
D9 <sub>H</sub>	S.M.A.R.T. Disable Operations
DA <sub>H</sub>	S.M.A.R.T. Return Status

Note	If an appropriate code is not written to the Features Register, the
Note	command is aborted and $0x04$ (abort) is written to the Error register.



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Publication Number: 200931700, Rev. B

March 2021